

## HPBX Mobile SIM

### WORKS LIKE A DESKTOP HANDSET IN YOUR POCKET

In this age of 'mobile first' communications and with a new hunger for workplace flexibility, what better time could there be to add a multi-net mobile SIM extension to your business' communications.

This is not a simple 'mobile' service; it is a fully featured extension service but on a multi-net GSM connection offering field workers, home workers, and indeed those in transit by car or train, **the simplest and most reliable voice connection without the challenges of broadband or Wi-Fi infrastructure.**

**Using either a smart phone or a low-cost mobile voice handset, this is your extension in your pocket, using a mobile native dialler or voice assistant.**

Key points -

- **Present your DDI number and record calls**, whilst dialling from the mobile's native dialler
- Single or dual SIM smart phone or low-cost voice and text handset, both have full functionality
- **Calls to and from the office are simply extension to extension dialling** and therefore free, the normal extension user minute bundles are available for external calls

The service also offers a major benefit to your business in that you "own" the phone number. The CLI presented to the called party is flexible but, more importantly, there is no chance of "accidentally" displaying a personal mobile number, as sometimes happens when users have an over-the-top app.

The SIM sits as a device against the user and a credit lock applies to all calls from the device for complete toll fraud protection. Typically, all call data type is received within 1 hour; on exceeding the set daily spend limit the relevant user service is automatically barred so it gives your business a high degree of protection. The same is true for mobile data usage.

It's hard to think of a business that would not have some of their team members requiring the service. Some more specific user types include -

- Healthcare workers and home visitors may need a simple phone with low cost rates to contact their superiors and check in. Utilising their own mobile with the HPBX SIM means less hardware for the company to buy.
- Call Centre Agents can easily be part of the contact team with just a mobile device including presenting the correct CLI is making outbound calls.
- Travelling sales and management teams who need access to team telephony, means they are never far from the office phone system and always reachable.
- Those who work in the financial sector who need all their calls recorded for compliance.
- The use of the native dialler enables hand free Car Phone services to be available to any transport worker; speech to text services like Siri can be used to answer calls, so the user can operate legally and safely!

